



Power Adjustable Base Limited Lifetime Warranty

GhostBed Inc (hereinafter referred to as "GhostBed") warrants to the end user (hereinafter referred to as "Purchaser") during the term of this Limited Warranty, GhostBed will repair or replace any GhostBed Adjustable Power Base from the original owner should it be defective due to faulty workmanship or structural defects, at GhostBed's option and subject to the limitations and conditions described in this warranty.

This Limited Warranty begins on the "Warranty Commencement Date" which is the date of purchase for a new unused Adjustable Power Base. If original proof of purchase is not provided by Purchaser, GhostBed reserves the right to determine if the Adjustable Power Base is covered by this Limited Warranty and/or to use the manufacturing date as the warranty commencement date. This Limited Warranty extends only to the original Purchaser and may not be transferred. This warranty is subject to revision and change.

The following parts are covered under the warranty: Head/Foot Actuator; Massage Motors and Housing; Control Box; Remote Control; Power Cord, Power Supply, and Input Cord; Mounting Brackets; and Support Struts.

FULL YEAR ONE WARRANTY (Parts, Labor, & Freight):

For the first year from the Warranty Commencement Date, the GhostBed Adjustable Power Base is warranted against non-excluded defects in GhostBed's workmanship or materials. During the first year from the Warranty Commencement Date, GhostBed will repair or replace (at no cost to purchaser) any defective Adjustable Power Base part, and GhostBed will pay for all Parts, authorized labor and transportation costs associated with the repair or replacement of any parts found to be defective.

LIMITED YEAR TWO WARRANTY (Parts):

During the second year from the Warranty Commencement Date, GhostBed will replace any Adjustable Power Base part found to be defective. This limited second year warranty shall be effective only if the defective part is returned to GhostBed within ten (10) days of purchaser's RMA receipt of the replacement part. Purchaser shall pay all service and transportation costs related to the replacement of the defective part.

LIMITED LIFETIME WARRANTY (Steel Frame and Mechanical Base Parts):

Upon notice and from Warranty Commencement Date through the product lifetime, GhostBed will replace (upon terms and conditions set forth in this paragraph) the steel and mechanical base parts found to be defective and not excluded by this warranty. This warranty does not cover any electronics, electrical components, drive motors or massage motors. Purchaser is responsible for paying all service and transportation costs related to receiving and installing the new part. This limited lifetime warranty shall be effective only if the defective part is returned to GhostBed within ten (10) days of purchaser's RMA receipt of the replacement part. In years two through lifetime, purchaser shall pay all service and transportation costs related to the replacement of the defective part.

NOTE: An Extended Warranty is available for purchase within 60 days of your original purchase date. Please visit <https://www.ghostbed.com/products/adjustable-base-extended-warranty> to purchase.

ADDITIONAL TERMS AND CONDITIONS:

This warranty requires notice be given to GhostBed for any claim for repairs or replacement parts. Additionally, the original purchaser must register their Adjustable Power Base within 30 days of receipt of product at <https://warranty.ergomotion.com/warranty>.

EXCLUSIONS:

This warranty does not apply: (a) to any damage caused by purchaser; (b) if there has been any repair or replacement of adjustable base parts by an unauthorized person; (c) if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner's Manual and this warranty; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by others (contact those parties for warranty information on these items); (e) if there has been any modification of the adjustable base without prior written consent by GhostBed; or (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of educating you about the adjustable base or finding a satisfactory power connection. This warranty will be void if either the recommended weight restriction is not followed (refer to the advisory section of the Owner's Manual) or if you sell, give or transfer the base to another person. Any repairs to or replacement of the Adjustable Power Base or its components under the terms of this limited warranty does not extend the applicable warranty time from the Warranty Commencement Date. The decision to repair or replace defective parts under this warranty shall be made, or cause to be made, by GhostBed at its sole discretion and option.

NOTE: Due to the variations in equipment, machinery, manufacturing and materials, the mattress and bedding industry has a +/- 1" variance allowance in terms of measurement.

Repair or replacement shall be the sole remedy of the Purchaser. There shall be no liability on the part of GhostBed for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty. This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. GhostBed and its service technicians will not be responsible for moving furniture or any other items not attached to the Adjustable Power Base to perform service on the Adjustable Power Base. It is the sole responsibility of the purchaser to provide adequate space and accessibility to the Adjustable Power Base. If the technician is unable to perform service due to lack of accessibility, the service call will be billed to you and the service will be rescheduled.

GhostBed makes no other warranty whatsoever, express or implied, and all implied warranties of merchantability and fitness for a purpose are disclaimed by GhostBed and excluded from this agreement. Some American States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty provides the original purchaser specific rights, one may enjoy additional rights based upon one's domicile state.