

GHOSTBED®

MESSAGE TOPPER

1-Year Limited Warranty

Your GhostBed Message Topper is under warranty for a one (1) year period against defects in materials and or workmanship. This includes all electronic parts and components, provided they are maintained and cared for properly. The warranty on the removable fabric cover is six (6) months.

WARRANTY DETAILS:

- During the first six (6) months of original ownership, if the mattress topper is deemed defective, GhostBed shall be responsible for the repair or replacement costs of the mattress topper except for any handling or transportation costs associated with repairs or replacements.
- During the second six (6) months, we will replace the mattress topper at a handling cost to the original owner, at a prorated charge of twenty-five (25) percent of the original purchase price plus transportation costs.
- NOTE: A 3-Year Extended Warranty is available for purchase on the GhostBed website within 60 days of your original purchase date. The Extended Warranty provides full replacement coverage for three (3) years, excluding transportation costs.

WHAT IS NOT COVERED:

GhostBed's warranty does not include and is voided by any unsanitary condition, staining, bodily fluid contamination, water damage, smoke damage, burns, tears, abuse, chemical damage due to improper cleaning, or heat damage. GhostBed's limited warranty does not encompass the normal softening of the memory foam material or a lessening of the memory recovery feature, which can occur over time and does not impede the stress and pressure relieving properties of the product. The warranty also does not cover changes in the cooling properties of the topper, which may decrease over time with use and exposure to the environment.

Tampering with ANY parts of the topper or remote (except the battery compartment) will void your warranty. Repairs should only be carried out by GhostBed's authorized repair personnel.

Note: Due to the variations in equipment, machinery, manufacturing and materials, the mattress and bedding industry has a +/- 1" variance allowance in terms of measurement.

Register your warranty:

US: ghostbed.com/warranty
CA: ghostbed.ca/warranty



US



Canada

In order for this limited warranty to be valid, you MUST:

- Register your product with GhostBed (ghostbed.com/warranty | ghostbed.ca/warranty) within 30 days of purchase.
- Be the original consumer or purchaser. An original purchaser is one who purchased the product directly from Nature's Sleep, GhostBed or an authorized dealer of Nature's Sleep.
- Provide proof of purchase via copy of original store receipt reflecting proof of purchase date, place of purchase and purchase price.
- Contact the retail store or dealer where you purchased your topper. If the dealer determines that a warranty problem exists, GhostBed will either replace or authorize the dealer to repair the defective product.

This warranty is valid only for the original purchaser of the product. An original purchaser is one who purchased the product directly from GhostBed, Inc. or an authorized dealer of GhostBed, Inc. If you are not the original purchaser of this product, you take it "as is" and "with all faults." Proof of original purchase is required in order to be eligible to make a valid claim under this warranty.

CARING FOR YOUR MESSAGE TOPPER:

Memory foam is a temperature-sensitive material, and the ambient room temperature may affect the mattress topper's feel. Very warm or humid weather may make the mattress topper feel extra soft, while very cold weather may render the mattress topper somewhat firmer. A bedroom temperature between 65°-75° Fahrenheit will generate the proper feel.

The white, removable fabric cover may be machine-washed. Please check the label on the cover for further care instructions. DO NOT submerge the topper itself in water; please check the label for spot cleaning instructions.

Product Disclaimer: Memory foam may have a minor odor when the mattress topper is opened, as a result of the unique manufacturing process. This odor is harmless and will dissipate after a few days upon removal from the packaging.